



August, 2012

Dear Medicare Beneficiary:

The Centers for Medicare and Medicaid Services, part of the U.S. Department of Health and Human Services, would like you to help us better understand the needs of Americans enrolled in Medicare.

Since 1991 we have conducted an important study called the Medicare Current Beneficiary Survey. It is the nation's primary source of information about how Medicare affects the people it serves. Because we cannot interview everyone on Medicare, we selected a sample of enrollees to represent all of those on Medicare. You have been selected as a result of our sampling.

In order to get an accurate picture of the needs of the Medicare population, we need to meet with all selected beneficiaries. Through this study, we gather important information that cannot be obtained in any other way. A few of the topics we would like to discuss with you include: your access to health care services, use of health care, the rising cost of care, and your satisfaction with the care you received.

You will represent thousands of other people similar to you. All of your information will be strictly confidential as prescribed by The Federal Privacy Act of 1974. Your participation is voluntary. Let me emphasize that your Medicare benefits cannot be affected in any way by the answers that you provide, or by whether or not you choose to participate. I hope you will decide to join us in this important study.

Westat, a research company in Rockville, Maryland, has been contracted to conduct the study. A professional interviewer will visit you within the next few weeks. If you agree to participate in the study, the interview will take about one hour. Enclosed is a brochure that provides you with more information.

If you have any questions about the study or would like to schedule an appointment, please call Westat toll free at 1-800-937-8286 between 9:00am and 5:00pm Eastern Time.

The Medicare Current Beneficiary Survey is important. Please help us in this national effort to improve your Medicare program.

Sincerely,

A handwritten signature in black ink that reads "Walter Stone". The signature is written in a cursive, flowing style.

Walter Stone
CMS Privacy Officer